

Staff Team Update

25th March 2025 – Part One Board Meeting

Amy

Volunteer Stats

Number of Volunteers

Q1 April to June – 2 new starters, 23 total volunteers

Q2 July to September - 4 new starters, 27 total volunteers.

Q3 September to December – 3 new starters, 25 total volunteers.

Q4 January to March – 1 new starter, 26 total volunteers.

Hours of Volunteering

June - 73

July - 32

August – 14

September-11

October – 34 (PLACE Assessments)

November - 4

December – 4

January – 0

February - 16 (4 on Frontline voices, 12 on Business planning day)

March – 4 (2 on Q3 communication project, 2 on vaping project)

Notes

I have been focusing on developing a collaborative approach to volunteering across our team, working alongside other Healthwatch organizations, including Trafford, Rochdale, and Stockport. Our aim is to identify overlapping efforts and enhance our collaboration to provide our volunteers with more opportunities.

The next step in improving our volunteering offerings involves a documentation review day where we will assess our policies, procedures, onboarding materials, and related documents. Additionally, I have dedicated significant time to learning and utilizing all the features of Beacon, as our subscription is due for renewal soon.

I have been assisting Ali with her project focused on young people and vaping, which included attending the parent carer forum in March. I have been reaching out to various local charities that work with children and young people and promoting the survey to the best of my ability.

Ali

Ali has been focussing on the Vaping project, spending lots of time trying to ensure as many parents, teachers and pupils complete the survey. Ali and Amy also attended the Salford Parent Carer Forum event at the start of March and engaged with nearly 200 people and got many of them to complete the vaping survey. Ali has also passed on feedback to CQC on Pendleton court, and chased Gaddam for mystery shop of their website. Ali also attended a maternity voices meeting and gathered feedback from 20 mums on new maternity building to feed into the consultation.

Mark

Mark has been working on the plans for this years Health Fair, which will be held on Tuesday the 1st of July at Eccles Town Hall again. Mark has also been working on Silent Voices, the Communications Project and the Salford Men's Mental Health Commission follow up report.

Elyse

Elyse has been supporting Ali with the marketing and promotion of the Vaping project, and supporting Mark with the launch of this years Health Fair. Elyse has also been juggling a few complex feedback and signposting cases, building relationships with Salford Information and Advice Service in regards to intelligence sharing and organising upcoming team meetings and wellbeing mornings.